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FAX COVER LETTER

September 27, 2006

TO:

COMPANY:

Commissioner for Patents - Art Unit No. 3621

PHONE: FAX:

571,273,8300

FROM:

Rudolph P. Hofmann

DIRECT DIAL:

(612) 607-7340

EMAIL RE: RHofmann@oppenheimer.com U.S. Patent Application No. 10/811,367 Attorney Docket No.: 60021-379801

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the following documents are being facsimile transmitted on the date shown below, to Mail Stop Petition, Commissioner for Patents.

- 1. Supplemental Information Disclosure Statement
- 2. Form 1449A/PTO

Jant Byere
Janet Byrne

9-27-06

Date

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SEP 2 7 2006

PATENT

IN THE UNITED STATES PATENT	T AND TRADEMARK OFFICE
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Applicant: Ouiring, Kevin N.

Serial No: 10/811.367

Filed: 3/26/2004 Group Art Unit: 3621

Title: Enhancing Insight-Driven Customer

Interactions with an Optimizing Engine

Docket No: 060021-379801/US

Commissioner for Patents

Alexandria, VA 22313-1450

P.O. Box 1450

Certificate of Malling/Transmittal

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to the USPTO (Fax. No. 571,273,8300) or deposited with the United
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Altasandria, N.A. 22313-1450 on the date shown below.

Japer Byrne 9-27-0

Examiner: Unassigned

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, Applicant brings the references listed on the attached Form PTO-1449 to the examiner's attention. These references may be material to examination of the above-identified application. Please do not construe the filing of this information disclosure statement as a representation that applicant has made a search (37 C.F.R. § 1.97(g)), or as an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists.

This Information Disclosure Statement is being submitted:

×	 Within three months of the filing date of a national application other than a continued
_	prosecution application under 37 CFR 1.53(d), or within three months of the date of entry
	of the national stage as set forth in 37 CFR 1.491 in an international application; or
	before the mailing date of a first office action on the merits, or before the mailing of a
	first office action after filing of a request for continued examination under 37 CFR 1.114.
	and therefore. Applicant believes no fee is required;

2. After the period specified in paragraph (1) hereinabove of this section, but is being filed before the mailing date of either a final action under 37 CFR 1.113, or a notice of

SEP 2 7 2006

application, and is accompanied by one of the following: (a) A statement that either: Each item of information contained in the information disclosure (i) statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement; OR No item of information contained in the information disclosure (ii) statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the statement after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement: OR The fee of \$180 for filing of an Information Disclosure Statement as set forth (h) in 37 C.F.R. 1.17(p). 3. After the period specified in paragraph (2) of this section, but is filed on or before payment of the issue fee and is accompanied by both: (a) A statement that either: Each item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement; OR No item of information contained in the information disclosure (ii) statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the statement after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement: (b) The fee of \$180.00 for filing of an Information Disclosure Statement as set П forth in 37 CFR 1.17(p).

allowance under 37 CFR 1.311, or an action that otherwise closes prosecution in the

Applicant would appreciate the Examiner initialing and signing a copy of Form PTO-1449, transmitted herewith, indicating that the information has been considered and made of record herein.

SEP 2 7 2006

In the unlikely event that the transmittal letter is separated from this document and the Patent Office determines that an extension and/or other relief is required, Applicant petitions for any required relief including extensions of time and authorizes the Commissioner to charge the cost of such petitions and/or other fees due in connection with the filing of this document to Deposit Account No. 50-1901 referencing order number 060021-379801.

Respectfully submitted,

Rudolph P. Hofmann Reg. No. 38,187

Oppenheuner Wolff & Donnelly LLP 45 So. Seventh St., Ste. 3300 Minneapolis, Minnesota 55402 (612) 607-7340

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SUBSTITUTE FOR FORM 1449A/PTO				ATTY, DÓCKET NO.	SERIAL NO.	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT				60021-379801	10/811,367	
				APPLICANT		
				Quiring, Kevin N.		
	(U	se several sheets if necesse	n/)	FILING DATE	GROUP	
				03/26/2005	3621	
heet 1 of 1			U.S. PATE	NT DOCUMENTS		
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/B.P./	$\overline{}$	US-2003/069780 A1	04-10-2003	Hailwood, John W. et al.		
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line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.